

## **Reservation policy**

- Upon reservation, a 30% deposit of the invoice total is required.
- A credit card is mandatory and if one cannot be presented, an additional 100.00\$ deposit is requested.
- This extra deposit will be refunded after a thorough inspection of POD cabins, Glamp tents and hybrid caravan has been completed upon checkout.

## **Cancellation policy**

- If cancellation is made 30 days prior arrival date, the deposit will be fully kept. Furthermore, if the client does not present itself or cancel on the date of reservation, the amount for the first night will be charged.
- Note that an administration fee of 20,00\$ will be kept from your deposit in any case.

## **Modality of occupation**

- The base fee is for two persons (maximum 4 persons with extra charge) for the POD and Kanass cabins and 2 persons (maximum 6 persons with extra charge) for Glamp tents and Hybrid caravan.
- Check-in time: 16h00 Check-out: 11h00. No refund for early check-out.
- All fees must be paid upon arrival.
- No reimbursement will be made in case of early departure or late arrival.
- All visitors must pay their access fee ( adults 5\$, childrens 3\$). They must register at reception upon arrival. The visitors must park their cars at designated area.
- Do not spread clothes on fences or trees.
- insects.
- Only one vehicle is allowed on the site. Additional vehicles must be parked in the assigned lot ( cars 2\$ and boats 7\$). Please

- limit your vehicle movements. You can move on the site by walking.
- It is strictly forbidden to carry out any furniture from the POD or Kanass cabins, Glamp tents and hybride caravan.
  - It is forbidden to bring the cabin towels to the pool.
  - Keep the doors closed at all time to prevent the intrusion of rodents and insects.
  - **No pets allowed in POD and Kanass cabins, Glamp tents and hybrid caravan at any time.**
  - **It is strictly forbidden to smoke inside POD and Kanass cabins, Glamp tents or hybrid caravan. You can smoke outside. Violators will be charged fees of 300.00\$ that will be charged on the credit card used for booking.**
  - Upon departure you must leave the site, furniture and accessory in the same condition as on your arrival and at their initial location ( meaning clean and in good condition).
  - The lessee is fully responsible for all damages and losses in the cabins, tents or caravan. All abusive use or non attributable to normal wear of equipments or actions resulting in stains, breaking or defectiveness will be repaired or replaced and fully charged to the lessee.
  - Curfew is set to 23h00 on weekly nights and 24h00 during weekends. It is forbidden to make noise between these hours and 9h00.
  - **It is strictly forbidden to dispose of your trashes in the forest or in the fire tubs, trashes must not be stored outside. Trash containers are located at the reception.**
  - **Fire camps must be done in assigned places for this purpose. Never make fire camps when notice of fire prohibition.**
  - **It is strictly forbidden to bring your own logs for the fire places, you must buy it on site.**