

Reservation policy

- Upon reservation, a 30% deposit of the invoice total is required.
- A credit card is mandatory and if one cannot be presented, an additional 100.00\$ deposit is requested.
- This extra deposit will be refunded after a thorough inspection of cabins / tents has been completed upon checkout.

Cancellation policy

High season

- Deposits are non-refundable at all times.

Low season

- If cancellation is made less than 30 days of arrival, the deposit will not be refunded.
- Further more if cancellation is made the day of arrival we will retain the equivalent of the first night

POD cabins, Kanass cabins and Glamp tent

- Check-in time: 16h00 Check-out: 11h00. No refund for early check-out.
- Never get furniture outside the cabins
- Do not spread clothes on fences or trees.
- Do not bring the cabin or tent's
- Keep doors closed to prevent the intrusion of rodents, fleas and insects.
- One vehicle to the cabin or tent bath towels to the pool.

rules

- Additional vehicles must be parked in the assigned lot (Car : 2 \$ / day, boat : 7 \$ / day). Please limit your vehicle movements. You can move on the site by walking.

- To get access to the camping site, visitors are required to pay visit fees of 5.00\$ adult and 3.00\$ children. Visitors must report to front office to get their pass. Visitor vehicles must stay in assigned parking lot. Visitors must leave the site before the curfew (23h00).
- Curfew is set to 23h00 on weekly nights and 24h00 during weekends. It is forbidden to make noise between these hours and 9h00.
- **It is strictly forbidden to smoke inside cabins and tents. You can smoke outside. Violators will be charged fees of 300.00\$ that will be charged on the credit card used for booking.**
- **Fire camps must be done in places provided for this purpose. Never make fire camps when notice of fire prohibition.**
- **No pets allowed in cabins and tents at any time.**
- **Propane included**